Doküman No	*OTLFR-SYS-13*	**GUEST SATISFACTION SURVEY**	
İlk Yayın Tarihi	*06.04.2023*		
Revizyon No	*1*		
Revizyon Tarihi	*01.09.2024*		

Guest Name			
Phone		e-mail	
Room Name		Stay Dates	

Criteria	*Very Good*	*Good*	*So/So*	*Bad*	*Very Bad*
Check-in / Check-out ease and speed					
Information about the facility					
Room Cleanliness and Order					
Breakfast service and quality					
Breakfast Room and Common Areas Cleanliness and Order					
Staff attention and politeness					

Your opinion about our sustainability practices (like towel and linen change, Energy and Water saving, Waste recycling, etc.)	
Your proposals and recommendations about our sustainability program practices.	

Would you like to visit our hotel again?	Yes		No	
Would you recommend our hotel to others?	Yes		No	